

Q&R special “INFO-TRI” SORTING INFORMATION LABEL

Table of contents

1. What does the term "Triman" mean? What does the term "info-tri sorting" mean?	3
2. What is the timetable for the new «info-tri» sorting?	3
3. Is the «info-tri» sorting French or international?	3
5. Is the use of the «info-tri» sorting free?	3
6. Which products are concerned by this new «info-tri» sorting?	3
7. Is the nomenclature of products concerned by the Textile EPR available in English?	4
8. Can the «info-tri» sorting be affixed to products that are not covered by the EPR system (products that are not listed)?	4
9. Do I have to use the REFASHION «info-tri» sorting when I already have the CITEO «info-tri» sorting?	4
10. Can I use only one Triman symbol followed by the 2 cartridges (the one from Refashion and the one from CITEO), one for the product and the other for the packaging?	4
11. From August 1 st , 2023, do we have to relabel all our old stock from previous years?	4
12. Can I still sell products with the old labels?	5
13. On which surfaces can the sticker be affixed?	5
14. If the goods that I produce and sell on the French market come from another country, is it possible to import our goods into France without the «info-tri» sorting and to affix it only when the goods are on French territory?	5
15. I am an artisan producing "one-off" items or in very small quantities, do I have to put the «info-tri» sorting on my products?	5
16. Do second-hand or used items have to carry the «info-tri» sorting?	5
17. Are products sold in factory outlets or outlet stores concerned by the new «info-tri» sorting?	5
18. Where should the «info-tri» sorting sign be displayed?	5
19. Is it possible to attach a comprehensive flyer in the package that would include all the information about the items contained in the package (contents and container)?	6
20. Is it possible to display the merchandise in the store without the «info-tri» sorting and to affix it only at the time of the validation of the sale, i.e. at the time of the consumer's checkout? .	6
21. Is it possible to put the «info-tri» sorting on the receipt?	6
22. For products purchased from stock, which will have to be relabeled, who is responsible for affixing the «info-tri» sorting?	6

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23.	What are the dimensions to be respected for the «info-tri» sorting?	6
24.	Can the «info-tri» sorting be in color or should it remain monochrome?	7
25.	Can I cut the «info-tri» sorting into multiple "pieces"?	7
26.	Can I change the proposed pictograms?	7
27.	Under what conditions is it possible to dematerialize the «info-tri» sorting?	7
28.	What does it mean if I choose dematerialized «info-tri» sorting?	7
29.	Where can I download an English version of the Guide?	8
30.	Is the 2014-5 ADEME published guide still relevant?	8
31.	What are the risks of not displaying the «info-tri» sorting on products?	8

1. What does the term "Triman" mean? What does the term "info-tri sorting" mean?

The Triman symbol consists of a human silhouette symbolizing the citizen's action, surrounded by arrows symbolizing sorting and recycling.

The «info-tri» sorting is information that specifies how to bring in the waste from the product. In other words, it tells the consumer where to turn when he wants to dispose of the product. In practice, this term refers to the cartridge to the right of the Triman symbol.

2. What is the timetable for the new «info-tri» sorting?

According to the Decree n°2021-835 of June 29, 2021, and following the validation of the «info-tri» sorting by the authorities, companies have until February 1st, 2023 to affix the new sorting sign on products.

They benefit from an additional period of time until August 1st, 2023 for products manufactured/ imported before February 1st, 2023.

3. Is the «info-tri» sorting French or international?

The «info-tri» sorting is French. To date, there is no equivalent international «info-tri» sorting.

4. Is the «info-tri» sorting recognized abroad? Is there a problem with putting it on products destined for foreign markets?

No. Foreign regulations apply a tolerance to others.

5. Is the use of the «info-tri» sorting free?

Yes, it is free for all companies that are members of the Refashion eco-organization.

6. Which products are concerned by this new «info-tri» sorting?

The «info-tri» sorting concerns all items subject to the EPR system for textiles, household linen and footwear. The items subject to the EPR were published in the Official Journal on August 21st, 2008. You can download the list [here](#).

Leather goods are not part of our EPR chain.

100% leather and 100% plastic textile products are also excluded. On the other hand, there is no exclusion for leather shoes, which are subject to EPR.

Category 1 PPE clothing and footwear are subject to the EPR scheme, while categories 2 and 3 are excluded.

In case of doubt, please refer to the list available for download which details each product category.

7. Is the nomenclature of products concerned by the Textile EPR available in English?

Yes, you can download it [here](#) from our website.

8. Can the «info-tri» sorting be affixed to products that are not covered by the EPR system (products that are not listed)?

We advise against it, as the purpose of the «info-tri» sorting is to direct the products to the collection points. Its affixing could disturb the deposit.

9. Do I have to use the REFASHION «info-tri» sorting when I already have the CITEO «info-tri» sorting?

Yes, you must affix both.

Since the law on the fight against waste and the circular economy (AGEC law), each EPR sector has its own Triman «info-tri» sorting.

A [Decree](#) has entrusted the eco-organizations with the development of this new «info-tri» sorting.

[CITEO](#) is the eco-organization in charge of household packaging.

Refashion is the eco-organization in charge of textiles, household linen and shoes.

As Refashion is not a substitute for CITEO, our label is added to theirs when a textile product is packed.

10. Can I use only one Triman symbol followed by the 2 cartridges (the one from Refashion and the one from CITEO), one for the product and the other for the packaging?

No, you cannot use only one Triman symbol.

The AGECE law combines the Triman symbol and the information cartridge. They form an indissociable homogeneous block. The Triman symbol and «info-tri» sorting cannot be dissociated (are «adjoined»).

Thus, if the textile, household linen or shoe product is packaged, it will have 2 Triman.

11. From August 1st, 2023, do we have to relabel all our old stock from previous years?

Yes, as of August 1st, 2023, all textile, household linen and footwear products sold in France must bear the new Triman «info-tri» sorting.

12. Can I still sell products with the old labels?

Yes, until August 1st, 2023. After this date, you will have to put a sticker with the new «info-tri» sorting on the products.

13. On which surfaces can the sticker be affixed?

The Decree n°2021-835 of June 29th, 2021 does not specify the support on which the sticker can be affixed.

Therefore, it can be affixed either directly on the product, or on the textile label or on the packaging.

14. If the goods that I produce and sell on the French market come from another country, is it possible to import our goods into France without the «info-tri» sorting and to affix it only when the goods are on French territory?

In the case of products imported into France from another country, it is possible to do so without the Triman «info-tri» sorting. Indeed, the latter is intended for the consumer, and will therefore not be controlled by the customs authorities, but by the DDPP/DGCCRF.

15. I am an artisan producing "one-off" items or in very small quantities, do I have to put the «info-tri» sorting on my products?

We recommend it in a circular economy approach.

16. Do second-hand or used items have to carry the «info-tri» sorting?

We recommend that you do so as part of a circular economy approach.

17. Are products sold in factory outlets or outlet stores concerned by the new «info-tri» sorting?

Yes. The Decree n°2021-835 of June 29th, 2021 does not distinguish according to the distribution channels. Thus, from August 1st, 2023, all products on the French market will have to display the new «info-tri» sorting.

18. Where should the «info-tri» sorting sign be displayed?

The «info-tri» sorting sign can be affixed to:

- The product (for textile products, this means the sewn-in label or the removable label),
- Its packaging,
- Any accompanying document

There is no hierarchy between the options, the choice is yours.

19. Is it possible to attach a comprehensive flyer in the package that would include all the information about the items contained in the package (contents and container)?

Yes, it is possible to put a flyer with the sorting information, even if it is not in the spirit of the circular economy. As long as the product is packaged, it is possible even if it will also generate more handling.

20. Is it possible to display the merchandise in the store without the «info-tri» sorting and to affix it only at the time of the validation of the sale, i.e. at the time of the consumer's checkout?

Yes, you can affix a sticker or a label before the goods are put on the shelf in the store or at the checkout. The texts (article 15 of the AGEC law and the decree n° 2021-835) do not bring any precision on this subject, all situations are allowed.

Indeed, the proof of affixing the «info-tri» sorting will only be assessed by the control authorities (DDPP/DGCCRF) in the store. They will not monitor the presence of the «info-tri» sorting later on in the garment circuit.

21. Is it possible to put the «info-tri» sorting on the receipt?

We do not recommend this for two reasons:

- The «info-tri» sorting sign must accompany the product,
- As of January 1st, 2023, sales receipts and vouchers will no longer be systematically printed.

22. For products purchased from stock, which will have to be relabeled, who is responsible for affixing the «info-tri» sorting?

The responsibility lies with the marketer. He is responsible for the proper application of the law.

23. What are the dimensions to be respected for the «info-tri» sorting?

The «info-tri» sorting in its entirety (with the Triman symbol, the FR acronym and the URL address, etc.) must measure at least 2.7 cm in width. The dimension is 2.7 cm minimum, minimum or extended version of the «info-tri» sorting horizontal or vertical (vertical means that the 2.7cm minimum is in height of the shot).

The minimum height is 1 cm / 10 mm (in case of technical difficulty: 0.6 cm / 6 mm).

The «info-tri» sorting must not be distorted in any way, and therefore respect a height-width homothety. If you enlarge or reduce the «info-tri» sorting, the height as well as the width must grow/shrink de facto.

In the elements to download on our site, recommended symbols are provided.

24. Can the «info-tri» sorting be in color or should it remain monochrome?

The standard color is black & white, which we recommend.

You are free to use colors. The important thing is to ensure the contrast between the symbols and the background, in order to ensure the good reading of the «info-tri» sorting.

Attention, the «info-tri» sorting must remain monochrome. It is forbidden to use several colors.

25. Can I cut the «info-tri» sorting into multiple "pieces"?

No, the «info-tri» sorting cannot be cut up. It must form a homogeneous block, regardless of which one you choose in the Guide.

Thus, you cannot put the Triman symbol on one side and the pictogram of the instructions or the URL address on the other side.

26. Can I change the proposed pictograms?

No, you cannot create your own pictogram. The Ministry and the ADEME have legislated on the «info-tri» sorting options and these are only the ones that you can find in the Guide and the pictograms files that can be downloaded on our website.

You are not allowed to put 2 pictograms in the «info-tri» sorting (whatever they are). You have the choice to put only 1 or all 3 together. So you cannot for example mix the t-shirt and linen pictograms.

In the elements to download on our site, recommended symbols are provided.

27. Under what conditions is it possible to dematerialize the «info-tri» sorting?

When the product or its packaging has a small surface (between 10 and 20 cm²) or very small (less than 10 cm²), it is possible to dematerialize the «info-tri» sorting.

28. What does it mean if I choose dematerialized «info-tri» sorting?

First of all, not dematerializing means putting it on the product (sewn label, temporary label, sticker, etc.).

Using dematerialization means that you must have a website with all your products sold on it. If you have an e-commerce website, this should not be a problem - although some brands do not sell all their products, present in stores, on the internet. If you don't have a website yet, you need to create one.

How does dematerialization work?

- When the surface of the product or packaging is between 10 cm² and 20 cm², electronic Triman symbol and sorting info on the product or its packaging.

- When the surface is equal or less than 10 cm² and no document is provided with the product (instructions for use, leaflet, etc. - which is the case for textiles), electronic Triman symbol and «info-tri» sorting can appear on the product sheet on the website.

29. Where can I download an English version of the Guide?

To download the guide, in French or in English, as well as the sorting information symbols (Excel format), go to [this page](#) of our website.

30. Is the 2014-5 ADEME published guide still relevant?

The guide published by ADEME relates to the old «info-tri» sorting. This guide is no longer current. It is no longer available on the ADEME website as a downloadable deliverable. It is replaced by the guides of each eco-organization.

31. What are the risks of not displaying the «info-tri» sorting on products?

Under Article L. 541-9-4 of the Environmental Code "Any failure to comply with the information obligations mentioned in Articles L. 541-9-2 and L. 541-9-3 is punishable by an administrative fine, the amount of which may not exceed €3,000 for a natural person and €15,000 for a legal person."